

Dear Cindy Blackstock,

I appreciate our conversation regarding Robert's communication devices last month. As Robert's social worker, it is important for me to see he has access to equipment that will best suite his needs.

I have personally sent off applications to upgrade Robert's wheelchair, and speaking aide. The results of this request could take some time. I have also seriously considered your request for a lift to be installed in your home and in your family vehicle. I understand Robert is getting older and it is becoming more of a challenge for you to lift him into your car, up the stairs and to the bathroom. However, the requested equipment is very expensive and we will not be able to cover the cost of this equipment. We will also not be able to assist you with your physiotherapy payments, which you have said were necessary after hurting your back lifting Robert and his wheelchair. May I suggest you use some of your respite time until your back has recovered? Sorry that this is the best we can do at this time. The only other possibility would be to move your family to an adapted home. The waiting lists for these homes are long, and it could take some time. Please let me know if this is an option you and your family would consider.

Sincerely,

Meg Lablach  
Robert's Social Worker